

The Cakery Contract/Policy

Event Date: _____ Name: _____

Deposit: There is a **\$50.00 non-refundable** deposit due at the booking of the event to hold your date. Deposit will go towards final payment. In the event of cancellation, all monies are forfeited and cannot be used toward any future orders.

Final Payment: Final payment is due on or before _____ (four weeks before event date). Event will be cancelled if final payment is not paid by above date. In the event of cancellation (AFTER final payment is due), all monies are forfeited and cannot be used toward any future orders.

Finalization: All orders will be finalized no later than four weeks before event date. This includes, but is not limited to: servings, size of cake, number of tiers, flavors, design, etc. We make every attempt to create a cake that is designed to your wishes. It is your responsibility that your wishes are clearly stated (color swatches, photos, etc).

Non-food Items: Any non-food items to be included on the cake (flowers, cake topper, cake stand, etc.) are to be provided by the customer. The Cakery can provide ribbon at an additional cost but is NOT guaranteed to match exact color. It is the responsibility of the customer to make sure these items are provided to us.

Cake Table: Customer is responsible for ensuring that the cake table is available and set-up at the time of delivery. The table must be secure, level and able to support at least 50lbs.

Pick-Up Waiver: If you have chosen to have your cake picked up, we cannot be responsible for damage to any cake once it has left our premises. Any repairs or additional cakes will be subject to additional fees. Please keep these tips in mind when transporting cakes: Keep on flat surface (floor/trunk space is ideal), drive carefully, keep A/C on coolest setting.

There is a \$30.00 fee for all returned checks.

The Cakery promises you the best product and service we can provide. It is always our goal to satisfy our customers. However, The Cakery cannot be held responsible for *anything* that should happen to the cake once delivery and set-up is complete. Please note that sunlight and temperatures above 75 degrees may have drastic and adverse affects on any cake.

I have read, understand and agree with the items in this contract:

Signature: _____ Date: _____

Thank you for your order!

The Cakery cannot ensure that any of our products are free of allergens (nuts, eggs, or other baking ingredients that may cause allergic reactions). We make every attempt to ensure that your baked goods are free from foreign objects. We are not responsible for damages caused by foreign objects such as candles, sparklers or other decorations that are placed on or in our products, nor are we responsible for damages to said products or persons handling them once they are picked up, removed or delivered from our premises.

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Event Date: _____

Servings: _____

Final Payment Due: _____

Name: _____

Address: _____

Phone#: _____ Day of Contact Ph#: _____

Delivery Address: _____

Delivery Time: _____

Cake Details:

Number of tiers: _____ Round Square

Flavors: _____

Fondant Buttercream

Additional Notes: